

**TRANSPORTATION SHIPPING
RECOVERY**
(Confidential - For Program Use Only)



DESCRIPTION OF PROGRAM DELIVERABLES

Step One

Client completes Parcel Audit Agreement

Step Two

Lojistic connects client's FedEx and/or UPS accounts to Lojistic's audit platform. Lojistic will then audit the last 90 days of historical FedEx/UPS invoicing, as well as all future invoices from the carriers.

Step Three

Once potential refunds are identified, Lojistic will automatically file for and pursue refunds from FedEx/UPS for invoicing errors or late delivery refunds.

Step Four

Once refunds are approved by FedEx/UPS, they are applied directly back to client's carrier accounts.

Step Five

Every two weeks, Lojistic will provide client with a report of all CONFIRMED refunds from FedEx/UPS. These refunds can also be verified in client's online FedEx/UPS account as well as client's customer portal from Lojistic which tracks all refunds. Lojistic will also invoice client every two weeks for 25% of the CONFIRMED refunds from FedEx/UPS.

ADDITIONAL SERVICES

Analytics/Reporting

Client will receive free 24/7 access to analytics and reporting from Lojistic on their FedEx/UPS spend.

Improved FedEx/UPS Discounts

Ask us about ways to improve your discounts from FedEx and UPS.